



UGI Utilities, Inc.  
1 UGI Dr  
Denver PA 17517

June 15, 2021

**VIA E-FILE**

Mr. Andrew S. Johnston  
Executive Secretary  
Public Service Commission of Maryland  
The William Donald Schaefer Tower  
6 St. Paul Street – 16<sup>th</sup> Floor  
Baltimore, Maryland 21202

**Re: PC53 – UGI Utilities, Inc.  
Monthly Report re Account Information per Order 89636**

Dear Mr. Johnston:

Enclosed for filing please find UGI Utilities, Inc.'s monthly report of certain account information as required by Paragraph 12 of Order 89636.

Should you have any questions regarding the content of this report or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at [dadamo@ugi.com](mailto:dadamo@ugi.com).

Sincerely,

DocuSigned by:  
*Daniel Adamo*  
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Daniel Adamo  
Director Customer Service  
UGI Utilities, Inc.

DA/ds

Enclosure

cc: PC53 Service List

**(a). Number of accounts in arrears for up to 30 days, 30 to 60 days, and more than 60 days**

<i>As of 05/31/21</i>			
Frederick County			
	Residential	Non-Residential	Total
<b>1-30 Days</b>	100	8	108
<b>31-60 Days</b>	12	0	12
<b>&gt; 60 Days</b>	28	0	28
<b>Total</b>	140	8	148

*\* Data is delinquent walk-away amount, not delinquent ask-to-pay amount*

**(b). The total dollars of arrearages including other charges**

<i>As of 05/31/21</i>		
Frederick County		
Residential	Non-Residential	Total
\$34,281.44	\$7,826.35	\$42,107.79

*\* Excludes security deposits*

**(c). The number of customers who have been sent a termination notice**

Frederick County		
Residential	Non-Residential	Total
2	0	2

**(d). The number of customers who have entered into a payment plan**

Frederick County		
Residential	Non-Residential	Total
4	0	4

**(e). The number of customers who requested a payment plan but either did not receive one or did not accept the terms offered**

*\* UGI does not track this*

**(f). The number of customers who defaulted on a payment plan after the August 31 Order**

Frederick County		
Residential	Non-Residential	Total
0	0	0

**(g). The number of customers who have applied for energy assistance**

Frederick County	
Residential	Total
1	\$150.00

*\* UGI does not know the number of customers that contact agencies for assistance. UGI can only report those that were certified and grants received during reporting month.*

**(h). The number of customers who have had service reconnected**

Frederick County		
Residential	Non-Residential	Total
0	0	0

**(i). The number of terminations the company has effectuated**

Frederick County		
Residential	Non-Residential	Total
0	0	0