



UGI Utilities
1 UGI Dr
Denver PA 17517

November 30, 2020

VIA E-FILE

Mr. Andrew S. Johnston
Executive Secretary
Public Service Commission of Maryland
The William Donald Schaefer Tower
6 St. Paul Street – 16th Floor
Baltimore, Maryland 21202

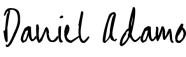
**Re: PC53 – UGI Utilities, Inc.
Monthly Report re Account Information per Order 89636**

Dear Mr. Johnston:

Enclosed for filing please find UGI Utilities, Inc.'s monthly report of certain account information as required by Paragraph 12 of Order 89636.

Should you have any questions regarding the content of this report or require additional information, please do not hesitate to contact me at 610-736-5393 or via email at dadamo@ugi.com.

Sincerely,

DocuSigned by:

3C47EB818B144F4...
Daniel Adamo
Director Customer Service
UGI Utilities

DA/ds

Enclosure

cc: PC53 Service List

(a). Number of accounts in arrears for up to 30 days, 30 to 60 days, and more than 60 days

As of 10/31/20			
Frederick County			
	Residential	Non-Residential	Total
1-30 Days	44	4	48
31-60 Days	8	0	8
> 60 Days	31	2	33
Total	83	6	89

** Data is delinquent walk-away amount, not delinquent ask-to-pay amount*

(b). The total dollars of arrearages including other charges

As of 10/31/20		
Frederick County		
Residential	Non-Residential	Total
\$6,532.09	\$2,523.90	\$9,055.99

** Excludes security deposits*

(c). The number of customers who have been sent a termination notice

Frederick County		
Residential	Non-Residential	Total
0	0	0

(d). The number of customers who have entered into a payment plan

Frederick County		
Residential	Non-Residential	Total
3	0	3

(e). The number of customers who requested a payment plan but either did not receive one or did not accept the terms of

** UGI does not track this*

(f). The number of customers who defaulted on a payment plan after the August 31 Order

Frederick County		
Residential	Non-Residential	Total
0	0	0

(g). The number of customers who have applied for energy assistance

Frederick County	
Residential	Total
0	0

** UGI does not know the number of customers that contact agencies for assistance. UGI can only report those that were certified and grants received during reporting month.*

(h). The number of customers who have had service reconnected

Frederick County		
Residential	Non-Residential	Total
0	0	0

(i). The number of terminations the company has effectuated

Frederick County		
Residential	Non-Residential	Total
0	0	0
